

# Technology Assistance Survey

1. Library name (include the name of your parent institution, if applicable)		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Count
	77 replies	77
<i>answered question</i>	77	77
<i>skipped question</i>		0

2. Parent institution name (if applicable: university, school, company, museum, etc)		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Count
	49 replies	49
<i>answered question</i>	49	49
<i>skipped question</i>		28

3. Your name <first name> <last name>		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Count
	77 replies	77
<i>answered question</i>	77	77
<i>skipped question</i>		0

4. Your title/position		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Count
	77 replies	77
<i>answered question</i>	77	77
<i>skipped question</i>		0

5. Your email address		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Count
	77 replies	77
<i>answered question</i>	77	77
<i>skipped question</i>		0

6. In which county are you located?		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Count
	77 replies	77
<i>answered question</i>	77	77
<i>skipped question</i>		0

7. In what region is your library located? (If you are unsure, select "Unknown")		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Totals
Northwest Regional Library System (NORWELD)	0.0% (0)	0.0% (0)
Northeast Regional Library System (NEO-RLS)	0.0% (0)	0.0% (0)
Southwest Regional Library System (SWON Libraries)	<b>100.0%</b> <b>(77)</b>	<b>100.0%</b> <b>(77)</b>
Southeast Regional Library System (SERLS)	0.0% (0)	0.0% (0)
Unknown	0.0% (0)	0.0% (0)
<b><i>answered question</i></b>	<b>77</b>	<b>77</b>
	<b><i>skipped question</i></b>	<b>0</b>

8. Which of the following best describes your library's in-house technology support? (Select the option that best describes your library)		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Totals
We have no technology support staff within our library	35.5% (27)	35.5% (27)
We have technology support staff within our library that cover 100% of our technology needs	14.5% (11)	14.5% (11)
We have technology support staff within our library that cover most of our technology needs	<b>36.8%</b> <b>(28)</b>	<b>36.8%</b> <b>(28)</b>
We have technology support staff within our library that cover less than 50% of our technology needs	13.2% (10)	13.2% (10)
<b><i>answered question</i></b>	76	<b>76</b>
<b><i>skipped question</i></b>		<b>1</b>

9. Which of the following best describes technology support from your parent institution? (Select the option that best describes your library)		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Totals
We do not have a parent institution (school, university, etc.)	31.6% (24)	31.6% (24)
Our parent institution does not provide technology support for our library	3.9% (3)	3.9% (3)
Our parent institution covers 100% of our technology needs	19.7% (15)	19.7% (15)
Our parent institution covers most of our technology needs	<b>35.5%</b> <b>(27)</b>	<b>35.5%</b> <b>(27)</b>
Our parent institution covers less than 50% of our technology needs	9.2% (7)	9.2% (7)
<b><i>answered question</i></b>	76	<b>76</b>
	<b><i>skipped question</i></b>	<b>1</b>

10. What technology do you have in place at your library? (Choose all that apply)		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Totals
Website hosted on a server located within the library	17.1% (13)	17.1% (13)
Website hosted by our parent institution or other outside provider	73.7% (56)	73.7% (56)
Integrated library system hosted on a server located within the library	38.2% (29)	38.2% (29)
Integrated library system hosted by an outside provider	48.7% (37)	48.7% (37)
Email hosted on a server located within the library	6.6% (5)	6.6% (5)
Email hosted by our parent institution or other outside provider	<b>81.6%</b> <b>(62)</b>	<b>81.6%</b> <b>(62)</b>
Public access computers	76.3% (58)	76.3% (58)
Wireless network maintained by the library	28.9% (22)	28.9% (22)
Wireless network maintained by our parent institution or other outside provider	53.9% (41)	53.9% (41)
Social networking accounts (Twitter, Facebook, etc)	32.9% (25)	32.9% (25)
<b><i>answered question</i></b>	76	<b>76</b>
<b><i>skipped question</i></b>		<b>1</b>

11. What types of technology assistance would be beneficial to your library? (Choose all that apply)		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Totals
Grant writing	62.5% (45)	62.5% (45)
Staff and/or public computers (selection, configuration, etc)	27.8% (20)	27.8% (20)
Network configuration	16.7% (12)	16.7% (12)
Security audits	15.3% (11)	15.3% (11)
Digitization of collections	33.3% (24)	33.3% (24)
Website development	29.2% (21)	29.2% (21)
Website hosting	12.5% (9)	12.5% (9)
Technology training	<b>65.3%</b> <b>(47)</b>	<b>65.3%</b> <b>(47)</b>
Other (please specify)	5 replies	5
<b><i>answered question</i></b>	72	<b>72</b>
	<b><i>skipped question</i></b>	<b>5</b>

12. Would you like to participate in future surveys regarding this technology assistance program? (Answer "No" to opt-out of future surveys and information)		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Totals
Yes	80.5% (62)	80.5% (62)
No	19.5% (15)	19.5% (15)
<i>answered question</i>	77	77
<i>skipped question</i>		0

13. If future surveys should be sent to someone other than you, list their name, title, and email address.		
	In what region is your library located? (If you are unsure, select "Unknown")	
	Southwest Regional Library System (SWON Libraries)	Response Count
	6 replies	6
<i>answered question</i>	6	6
<i>skipped question</i>		71